



# Florida Emergency & Crisis Resources Guide

Prepared for Clients & Families by Parker Legacy Care, LLC  
Compassion. Dignity. Legacy.

---

## Emergency Services

- **911** — Medical emergencies, fire, police
- **988 Suicide & Crisis Lifeline** — Mental health crisis support
- **Poison Control:** 1-800-222-1222

## Florida Senior & Vulnerable Adult Protection

- **Florida Adult Protective Services (APS)**  
Helps protect vulnerable adults from abuse, neglect, or exploitation.  
Hotline: 1-800-962-2873  
Website: [www.myflfamilies.com/services/abuse/adult-protective-services](http://www.myflfamilies.com/services/abuse/adult-protective-services)

## Elder Care Assistance

- **Florida Department of Elder Affairs**  
Website: [www.elderaffairs.org](http://www.elderaffairs.org)

- **Florida Elder Helpline**

Connects seniors and caregivers with local resources.

Phone: 1-800-963-5337

## **Alzheimer's & Dementia Support**

- **Alzheimer's Association — Florida Chapters**

24/7 dementia support hotline, caregiver education, and crisis guidance.

Hotline: 1-800-272-3900

Website: [www.alz.org](http://www.alz.org)

- **MedicAlert® + Safe Return®**

Emergency assistance for wandering individuals with dementia.

Website: [www.alz.org/help-support/caregiving/safety/medicalert-safe-return](http://www.alz.org/help-support/caregiving/safety/medicalert-safe-return)

## **Mental Health & Crisis Support**

- **988 Suicide & Crisis Lifeline**

24/7 emotional support and crisis intervention.

Call or Text: 988

Website: [www.988lifeline.org](http://www.988lifeline.org)

- **Florida Mobile Response Teams (MRT)**

On-site mental health crisis response services available through local providers and 211.

## **Community Assistance**

- **211 Florida**

Connects families to emergency housing, food assistance, crisis counseling, transportation, senior resources, and utility assistance.

Dial: 211

Website: [www.211.org](http://www.211.org)

## **Hurricane & Disaster Preparedness**

- **Florida Division of Emergency Management**

Website: [www.floridadisaster.org](http://www.floridadisaster.org)

- **Special Needs Shelter Registry**

For seniors and medically vulnerable individuals needing shelter assistance during emergencies.

## Medicare & Medicaid Assistance

- **SHINE (Serving Health Insurance Needs of Elders)**

Free Medicare counseling for Florida seniors.

Website: [www.floridashine.org](http://www.floridashine.org)

- **Florida Medicaid**

Healthcare assistance and eligibility support.

Website: [www.myflfamilies.com/services/public-assistance](http://www.myflfamilies.com/services/public-assistance)

## Veterans Resources

- **Florida Department of Veterans' Affairs**

Website: [www.floridavets.org](http://www.floridavets.org)

- **Veterans Crisis Line**

24/7 confidential support for veterans.

Call: 988 then Press 1

Text: 838255

## Senior Abuse & Fraud Resources

- **Florida Attorney General Fraud Hotline**

Phone: 1-866-966-7226

- **National Elder Fraud Hotline**

Phone: 1-833-372-8311

## Transportation & Meals

- **Meals on Wheels Florida**

Meal delivery and wellness checks for seniors.

Website: [www.mealsonwheelsamerica.org](http://www.mealsonwheelsamerica.org)

- **Senior Transportation Services**

Transportation assistance may be available through local counties, Area Agencies on Aging, and Medicaid transportation providers.

## **Suggested Local Resources for Southwest & Central Florida**

- Sarasota County Aging Services
- Manatee County Senior Services
- Charlotte County Senior Resources
- Hillsborough County Aging Services
- Tampa Bay caregiver support groups
- Local memory care support organizations

---

Parker Legacy Care, LLC is committed to helping seniors and families navigate difficult transitions with compassionate guidance, personalized support, and trusted community resources.

**Parker Legacy Care, LLC**

Senior Placement & Home Care Consulting

Phone: (941) 275-9755

Email: [parkerlegacycare@gmail.com](mailto:parkerlegacycare@gmail.com)

Website: [www.parkerlegacycare.com](http://www.parkerlegacycare.com)